V-18-002
The Oaks at Los Gatos Senior Care
S-17-042
MAR 08 2019

NEIGHBORHOOD OUTREACH

The applicant began their engagement with the neighbors and key stakeholders back in Summer 2017. At this point the applicant had been through several different Conceptual Development Advisory Committee meetings with the Town for different uses. It was becoming clear that senior care not only met a strong demand for aging seniors in the community, but was also a use that could mitigate many community concerns that the other proposed uses could not.

To kick off the engagement efforts, a Neighborhood Discussion was hosted on August 4, 2017 as a public outreach meeting to gather feedback about the idea of a senior care community and walk through some preliminary designs and site plans. The applicant invited all neighbors within a 500 ft radius of the site to attend. Two attendees showed up, both from the Los Gatos Community & Senior Services Commission. Their feedback was mostly about operations, including confirming the type of senior care that was being proposed – in this case Assisted Living and Memory Care. This discussion served as an opportunity for the community to meet the owner / operator of the proposed project.

Shortly after this kick-off Neighborhood Discussion the applicant was contacted by the HOA president of the four condos at the top of the hill, nearly adjacent to the proposed project (a San Jose Water Company water line easement separates the two property lines). Because these neighbors missed the initial discussion, the applicant team went to the condos and presented the same discussion in person to the four owners, gathering additional feedback and preliminary concerns. Since initial contact, the applicant has had over five in-person discussions, with dozens of back and forth email conversations sharing both requested project details (ex: lighting study schematic) as well as general project updates along the way.

Directly to the north of the proposed project and at the same grade level is the Los Gatos Oaks apartment complex. The applicant engaged with the owner's representative in the Summer/Fall of 2017, shared project details, cross sectional elevations, and general project updates until receiving a Letter of Support from them in the Summer of 2018.

Nearly a year after the initial Neighborhood Discussion, the applicant hosted a second on August 7, 2018. Like the first, all neighbors within a 500 ft radius were invited. The design process had progressed significantly with the help of key stakeholders along the way. At this point additional project details including a detailed tree enhancement plan, a cross sectional view of each neighbor's property as it related to the proposed project, as well as the latest project designs/site plans/renderings/project timeline were presented. Three neighbors who all live on Serra Ct, adjacent to RJ Fisher Middle School, attended this discussion. These neighbors wanted to open a line of communication with the applicant, explore and understand all possible project impacts to them. Since that discussion the applicant has shared a cross sectional elevation study, updated tree enhancement plan, additional project specifics, and general project updates.

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